Environment and Community Safety Scrutiny Panel- Work Planning 2018-20

Top Themes from Scrutiny Survey:

- Crime and Disorder
- 2. Anti Social Behaviour
- 3. Parks, open spaces and conservation

Issues Suggested in Scrutiny Survey or at Scrutiny Café

| No. | Suggestion | Comments and Feedback from Survey and Cafe |
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| 1. | Crime reduction | There is little evidence of any real support or multi agency approach to supporting people on release or under supervision in the community. There are huge anti-social behaviour and crime issues in Tottenham area. Lack of CCTV in areas with rising crime is another problem in Tottenham. More funding should be invested in Police. Minimum answering time for 101 phone calls is around 1 hour. Incorporating Herman Goldstein's work on problem-oriented policing when addressing crime in Haringey. Concerns with the decline of Safer Neighbourhood Panels and moving away from the model of Safer Neighbourhood policing in general. Concerns about the impact of merging Haringey and Enfield police. Area around Bury Road car park was identified as a location that had been allowed to deteriorate. This had led to growing increase in crime, ASB and drug dealing. Multi-agency working is poor in Haringey, compared to neighbouring boroughs. |
| 2. | Gangs | Discussion of the gangs matrix Considering the Adult cohort of 21 to 30 year olds who are still involved in gangs but no longer access Youth services, how are they being supported to leave gangs - whose responsibility are they? |
| 3. | Youth violence | Youth violence including young people as victims of crime Reducing the criminalisation of children. The Council should be using the various levers available to it, to support young people themselves and to prevent their criminalisation. Disproportionate attitudes and responses of Police towards young people in the west compared to the east of the borough. The link between youth crime and the provision of youth services, play areas and parks. The need for young people to have safe spaces to go to. |

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| 4. | Recycling | Confusion about which materials can or cannot be recycled via domestic bins or collections from street bins and the impact this has on Haringey's recycling rates. |
| 5. | Air quality | Urgent need to improve air quality. A proper plan for cleaner air and traffic reduction is also needed urgently - no more pavement parking on Wightman Rd, no more parking on Green Lanes, a serious commitment to cycling as in Walthamstow or Hackney. All drivers should be encouraged to switch off their engine when in a traffic. They should also respect the speed limit. Cameras and tougher penalties should be put in place. |
| 6. | Green spaces | Green spaces needed to be conserved, and where possible, supplemented. Medium to long distance green walkways and cycle paths should be implemented. 1-2% of the Public Health budget being given over to supporting parks and green spaces the health and well-being of all residents will be improved. This costs a fraction of clinical care. Links to outcomes for residents such as those on low incomes, suffering from loneliness and isolation, high mortality, obesity. The huge drop in quality of the parks is of big concern. Over the last year Finsbury Park has gone from being a flagship park, to one covered in litter, decaying food (and worse), with significant drug dealing around the gates. The Council now has a significant income from park events, which should be used to keep parks in Haringey as an amenity for all, including Dog walkers, residents without their own outdoor space, families and sports groups. Removal of restrictions on the Pinkham Way site so that it can be opened to the public as a recreational facility. Maintenance and investment in children's play areas and access to leisure facilities. Park maintenance, cleanliness and safety. Maintenance of grass verges. Green space around Tottenham Town Hall is a dumping hotspot. Reviewing the progress against Parks Review recommendations. Lack of family-orientated spaces in parks. Lack of BBQ areas. Where does the division of responsibilities lie between Veolia and the Parks Service in relation to recycling/waste services in parks. Lack of recycling facilities, especially in parks. Plastic bottles account for a significant amount of overall recycled materials. |

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| 7. | Gating of passageways | A gating of passageways scheme, where rubbish dumping is a problem. Such as, between Maryland Road and Arcadian Gardens, on Wolves Lane. |
| 8. | Charges for green waste and large household items | Introduction of charges for collection of green waste and large unwanted household items has led to an increase in rubbish dumping in the local area. Suggested that this is a false economy. Closure of the recycling centre in Tottenham, particularly in light of a significant increase in housing density in the area. Recycling centres opening hours – why aren't they open at evenings and weekends for those that work during the day. Waste collection: impact of bulky waste collection charges on levels of fly tipping, measures to prevent/reduce fly tipping. |
| 9. | Speeding | Anti-social and dangerous behaviour of vehicles speeding on our local roads. Speeding has got much worse in over the past 5 years, particularly with the introduction of the 20mph speed limit. Speeding traffic (particularly in residential areas) and parking on zig-zag lines. Perhaps some basic road safety training could be offered to delivery bike riders. Installing speed cameras as the 20 mph limits are not working. Speeding discourages cycling, especially female cyclists. |
| 10. | Waste and recycling | Veolia Performance. Suggested that the contract offers dreadful value to council tax payers Overcrowding and poor landlord behaviour are also issues, along with fly tipping. Increased street sweeping, especially on the Ladder. Littering is out of control. Increasing litter and rubbish dumped on all our roads and pavements. It is an eyesore and a health issue. Rubbish dumped attracts more rubbish. Suggested that a whole borough all agencies approach should be adopted and zero tolerance. Streets and pavements around Seven Sisters area should be cleaned at least twice a day. Litter and dumping on estates and the consequential impact that this had on ASB. Need to deal with litter at source i.e. at takeaways. Reducing the amount of plastic used, especially around takeaways Introducing a deposit scheme for plastic bottles |

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| | | Poor standard of street cleanliness and the need to implement a targeted street cleansing schedule. |
| 10. | Behaviour Change | Need to strike a balance between enforcement action and behaviour change. The successful impact that the Keep Britain Tidy Group had on behaviour change. Council needs to get community groups more involved in this. Need to better communicate where people can dispose of mattresses etc. and which phone numbers to ring for different types of waste issues. Veolia for failing to collect bins when they were only partially full and for failing to put bins back. Council needs to work with partners to go into schools and develop a comprehensive engagement plan with children about littering. This could form part of a wider strategy around behaviour change |
| 11. | Violence Against Women and Girls | Increase in reported VAWG and the Borough response to this - the difficulty with emergency and move-on accommodation for those experiencing VAWG. Cross departmental and organisational response (health, housing, adult and children services) to VAWG and how to drive a co-ordinated community response. Introduction of UC and the potential for an increase in economic abuse and 'safety nets'. Need more support for community organisations who are speaking out on VAWG. Housing issues in relation to victims of VAWG need to be a high priority. |
| 12. | Public toilet provision | • Failure to maintain public toilets, especially at Summerland Gardens, Hornsey Library and Chestnuts Park. Veolia is failing to maintain these. Toilets are supposed to be open until 5pm but the Veolia cleaners lock them up at any time after 4.15 pm. Also, all the toilets have buttons to dispense liquid soap but there has been no soap for years. The button to dispense water at Summerland Gardens has been missing for months. At Chestnuts there is no soap, no water, no hand dryer and no lighting. I would suspect no electricity. These failings impact public health in general and has a significant impact on the elderly. |
| 13. | Cycling | Preventing cyclists from riding bicycles on the pavement – it's dangerous. |
| 14. | Anti-social behaviour | Anti-social behaviour on the increase. Ducketts Common is a hotspot for anti-social behaviour, drug dealing and sex trafficking. Need to look at all of the issues relating to in a holistic way. |

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| | | ASB in parks- need to ensure that people felt pride in their local parks and open spaces. |
| 15. | Drugs | Open use of drugs in streets and parks. Drug dealers acting in the Park like the own the place. Particularly intimidating for women. |
| 16. | Dog Mess | Making dog owners clean up after their dogs. |
| 17. | Graffiti | The cost to local businesses and impact on house values. |
| 18. | Litter from HMOs | Landlords renting multiple occupation dwellings should receive regular checks in relation to dumping of bin bags and large items in the street. Reflects poorly on the local area and is an eyesore. What more could the Council could do relation to HMO's and the powers available under the Housing Act 2004. |
| 19. | Finsbury Park Events | Need to reconsider festival license for Finsbury Park as it's full of litter. Why doesn't the money from concerts pay for proper upkeep and maintenance? |
| 18. | Highways & Footways | Planned and reactive maintenance of the highways and footways including intervention levels. Overgrown foliage on footways and disability access problems. Lack of street furniture and spaces for people to sit, particularly in terms of disability/accessibility issues. |
| 19. | Parking | Process of requesting disabled bays or parking permits was difficult to navigate on behalf of people who lack mental capacity. How can the Council make navigating its services easier in these circumstances? Incorrectly issued FPN's and problems arising from the outsourcing of the appeals process. This resulted in it being very difficult to successfully appeal, even where there were grounds to do so. Concerns about misleading or damaged parking signage. |
| 20. | Carbon Sustainability | Not enough was being done to effectively levy S106 or CIL monies from regeneration projects and that the money from this could be put towards carbon sustainability project. Carbon sustainability should be a higher priority. Muswell Hill Sustainability Group had been rebuffed by Fusion around installing Solar Panels at Lordship Rec. Pavilion. |

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| | | Car clubs were a partial answer to increasing carbon sustainability. Need for an overarching integrated approach to the environment, particularly in terms of the Council reaching its carbon reduction targets |
| 21. | Hate Crime | Reviewing what hate-crime policies are in place and what more could the Council do to tackle hate-crime. |